Praestantia
TECHNOLOGY

PRESTON PRIMARY SCHOOL CASE STUDY

THE CHALLENGES

IT was becoming an issue within the Trust, with three different providers telling individual schools differing ideas and strategies for IT. There was no central management and a heavy reliance on providers fixing the same old hardware, which was affecting teaching and productivity.

Remote access between the sites was put in place and as the Trust grew, so did the risk of viruses and malware. Individual schools were also having costly, weekly visits and the IT problems just kept reoccurring. Individual school costs were all rising and because of the lack of strategy, each school was faced with needing significant server hardware investment.

STEP 1

We visited all the schools and carried out a full IT Audit to obtain where IT currently was.
Discussing the outcomes with the Trust, we proposed a way forward for 12, 24 and 36 months. After discussing the technological options and delivered proof of concepts, we developed an implementation strategy of the following solution.

STEP 2

It was decided to move all schools to a serverless environment using Microsoft 365 and creating a dedicated Trust Hosted SIMS solution. This enabled all Trust staff to work from any site, in fact anywhere. All the data is held with Microsoft SharePoint and Teams platform, enabling greater collaboration between the sites.

STEP 3

Within the first transition year, we reduced onsite visits dramatically and as we move into the new academic year, regular onsite visits will be replaced by our IT Managed Service Desk service.
We also provided onsite user adoption training and continue to develop the IT journey in line with new technologies.